

From:
Sent: Tuesday, 12 November 2024 4:39 PM
To: DoH Media;
Cc: ODDG Housing and Homelessness Services; HHS Homelessness Rapid Response Executive Requests
Subject: RE: Journalist Inquiry
Attachments: ML24822 ME Brisbane Times - Homelessness.docx

Hi
Can you please provide the numbers highlighted in green in this media response ASAP?
Also, can you please send me a short summary of Brisbane CRT team's housing engagement and outcomes since April 2023.
Regards

From: DoH Media <media@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 4:34 PM
To: @housing.qld.gov.au; DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; @housing.qld.gov.au; HHS Homelessness Rapid Response Executive Requests <HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi
See attached proposed response.
Can we please have approval by midday tomorrow?
Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au
Sent: Tuesday, 12 November 2024 4:23 PM

To: DoH Media <media@housing.qld.gov.au>

Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>;
@housing.qld.gov.au>; HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>

Subject: RE: Journalist Inquiry

Hi

Happy to feed into a more generic response. In terms of these specific questions:

We don't have homelessness numbers for Brisbane over 5 years, census has some data which we can assist in pulling.

CRT can provide numbers as to on the team's housing engagement and outcomes since April 2023.

We attend a number of locations, guided by insights from various stakeholders.

There are some key drivers of homelessness, not necessarily in Brisbane.

Let us know how you want to proceed.

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E r@housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



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From: DoH Media <media@housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:59 PM

To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; DoH Media
<media@housing.qld.gov.au>

Cc: @housing.qld.gov.au>

Subject: RE: Journalist Inquiry

Thanks .

does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader

Department of Housing and Public Works

M s49 sch4

Media Team on call number

E @housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



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From: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:57 PM

To: DoH Media <media@housing.qld.gov.au>

Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; @housing.qld.gov.au

Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams
E @housing.qld.gov.au
Level 20, 1 William Street, Brisbane Qld 4000

RTI Release



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:32 PM

To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>

Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007

E @housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



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From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:07 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Cc: @epw.qld.gov.au
Subject: RE: Journalist Inquiry

Hi

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDC and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 300

E @epw.qld.gov.au

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



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From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
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Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



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From: @nine.com.au
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

The information contained in this e-mail message and any accompanying files is or may be confidential. If you are not the intended recipient, any use, dissemination, reliance, forwarding, printing or copying of this e-mail or any attached files is unauthorised. This e-mail is subject to copyright. No part of it should be reproduced, adapted or communicated without the written consent of the copyright owner. If you have received this e-mail in error please advise the sender immediately by return e-mail or telephone and delete all copies. Nine Group does not guarantee the accuracy or completeness of any information contained in this e-mail or attached files. Internet communications are not secure, therefore Nine Group does not accept legal responsibility for the contents of this message or attached files.

MEDIA ENQUIRY

FOR YOUR URGENT ATTENTION

JOURNALIST:

MEDIA OUTLET: Brisbane Times

CONTACT INFO: @nine.com.au

DEADLINE: COB Wednesday 13 November

DATE RECEIVED: Tuesday 12 November

BACKGROUND: Journalist says:

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

JOURNALIST QUESTIONS:

1. How many people are currently believed to be homeless in Brisbane?
2. How has the number increased/decreased in the past 12 months and past five years?
3. Are there specific areas believed to be hotspots for homelessness?
4. What are the primary drivers of homelessness in Brisbane?

PROPOSED RESPONSE:

We know that Queensland's population growth, low vacancy rates, increasing rental prices, cost of living pressures and challenges in the construction sector are impacting the availability of secure, affordable housing and leading to more households experiencing homelessness around the state.

In April 2023, the department established a Critical Response Team in the Brisbane area to support people experiencing or at risk of homelessness in inner-city homelessness hot spots including Musgrave Park and Kurilpa Point.

As at **XX** the Brisbane Critical Response Team has supported **XXX** people into alternative accommodation or longer-term housing outcomes.

Following the success of the Critical Response Team in Brisbane, we have since established similar teams across the state.

We have seen that Critical Response Teams are having an impact, with a reduction in the number of people sleeping rough in areas where the teams are active.

Anyone who needs housing assistance can contact their Housing Service Centre during business hours or the 24/7 Homeless Hotline on 1800 474 753.

ENDS

Not for public release:

Action	Name	Date
Drafted by		12/11/2024
Approved Media Team		
Approved DDG Planning		
Approved by DDG SAHG		
Approved by DG		

RTI Release

From: HHS Homelessness Rapid Response Executive Requests
Sent: Wednesday, 13 November 2024 1:59 PM
To: ODDG Housing and Homelessness Services
Cc: HHS Homelessness Rapid Response Executive Requests
Subject: FW: Journalist Inquiry
Attachments: ML24822 ME Brisbane Times - Homelessness.docx

Follow Up Flag: Follow up
Flag Status: Completed

Good afternoon,

ED HRR has endorsed the updates.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

@housing.qld.gov.au

Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: [<@housing.qld.gov.au>](mailto:@housing.qld.gov.au)
Sent: Wednesday, 13 November 2024 1:57 PM
To: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: urgent - for review & endorsement FW: Journalist Inquiry

Good afternoon

Endorsed

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E @housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:52 PM
To: @housing.qld.gov.au
Subject: urgent - for review & endorsement FW: Journalist Inquiry

Good afternoon,

ODDG have added a small section regarding funding and would like your endorsement to progress.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:34 PM
To: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi

Please find attached a slight update in the attached.

ODG asked for some additional info around funding to be added to the Brisbane Times response.

Can I please ask that review the updated attached response and provide endorsement **asap** please.

Ta

A/Senior Business Service Officer.

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Sent: Wednesday, 13 November 2024 1:22 PM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: DoH Media <media@housing.qld.gov.au>; [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Subject: RE: Journalist Inquiry

Hi and team,

ODG asked us to add in some info around funding for SHS and homelessness services.

See attached with some additional info tracked.

Can we please have approval on this ASAP?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number 0467 390 495
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



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From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 12:06 PM
To: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>; [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Subject: RE: Journalist Inquiry

Hi

This can progress on ED HRR approval.

@ – For visibility as this has progressed on approval.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:33 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Thanks – much appreciated.

Does or the DDG need to approve? Or are they happy for us to progress on endorsement?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



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From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:23 AM
To: DoH Media <media@housing.qld.gov.au>
Cc: @housing.qld.gov.au>; ODDG Housing and Homelessness Services

<ODDG.HHS@housing.qld.gov.au>

Subject: FW: Journalist Inquiry

Hi

Please find attached ED HRR approved response.

Ta

A/Senior Business Service Officer.

Office of the Deputy Director-General

Housing and Homelessness Services

Department of Housing and Public Works

E @housing.qld.gov.au

Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 10:55 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Good morning team,

Please find attached a media enquiry response endorsed by ED HRR for progression.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E @housing.qld.gov.au

Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: r@housing.qld.gov.au
Sent: r 2024 10:48 AM
To: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Urgent For your endorsement FW: Journalist Inquiry

Good morning

Please find attached endorsed response to progress through ODDG .

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E [@housing.qld.gov.au](mailto:)

Level 21, 1 Williams Street, Brisbane 4000



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Sent: Tuesday, 12 November 2024 4:34 PM
To: [@housing.qld.gov.au](mailto:), DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>;
[@housing.qld.gov.au](mailto:); HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

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Media Team Leader
Department of Housing and Public Works

M

Media Team on call number

E [@housing.qld.gov.au](mailto:)

Level 19, 1 William Street, Brisbane City Qld



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From: housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 4:23 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; <Emma.Cheetham@housing.qld.gov.au>; HHS Homelessness Rapid Response Executive Requests <HHSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Happy to feed into a more generic response. In terms of these specific questions:

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CRT can provide numbers as to on the team's housing engagement and outcomes since April 2023.

We attend a number of locations, guided by insights from various stakeholders.

There are some key drivers of homelessness, not necessarily in Brisbane.

Let us know how you want to proceed.

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

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RTI Release



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Thanks .

– does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E n@housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



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Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008
E epw.qld.gov.au
60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



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P 07 3007

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Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



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To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

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Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

The information contained in this e-mail message and any accompanying files is or may be confidential. If you are not the intended recipient, any use, dissemination, reliance, forwarding, printing or copying of this e-mail or any attached files is unauthorised. This e-mail is subject to copyright. No part of it should be reproduced, adapted or communicated without the written consent of the copyright owner. If you have received this e-mail in error please advise the sender immediately by return e-mail or telephone and delete all copies. Nine Group does not guarantee the accuracy or completeness of any information contained in this e-mail or attached files. Internet communications are not secure, therefore Nine Group does not accept legal responsibility for the contents of this message or attached files.

RTI Release

MEDIA ENQUIRY

FOR YOUR URGENT ATTENTION

JOURNALIST:

MEDIA OUTLET: Brisbane Times

CONTACT INFO: @nine.com.au

DEADLINE: COB Wednesday 13 November

DATE RECEIVED: Tuesday 12 November

BACKGROUND: Journalist says:

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

JOURNALIST QUESTIONS:

1. How many people are currently believed to be homeless in Brisbane?
2. How has the number increased/decreased in the past 12 months and past five years?
3. Are there specific areas believed to be hotspots for homelessness?
4. What are the primary drivers of homelessness in Brisbane?

PROPOSED RESPONSE:

We know that Queensland's population growth, low vacancy rates, increasing rental prices, cost of living pressures and challenges in the construction sector are impacting the availability of secure, affordable housing and leading to more households experiencing homelessness around the state.

In April 2023, the department established a Critical Response Team to assist people experiencing homelessness in inner-city homelessness Brisbane, focused on areas including Musgrave Park and Kurilpa Point.

As at 13 November 2024, the Brisbane Critical Response Team has engaged with 1187 people and 855 people have received a housing outcome, from assistance into alternative temporary accommodation and/or longer-term housing.

Numbers of people experiencing homelessness fluctuate across the locations the Critical Response Team attends to conduct outreach.

Following the success of the Critical Response Team in Brisbane, we have expanded this model with an additional three regional teams.

[In addition to the Critical Response Teams, we've increased funding to specialist homelessness services by 20 per cent to help them meet increasing demand for support.](#)

[This funding increase is part of a \\$526 million funding package for homelessness announced earlier this year.](#)

Anyone who needs housing assistance can contact their Housing Service Centre during business hours or the 24/7 Homeless Hotline on 1800 474 753.

ENDS

Not for public release:

Action	Name	Date
Drafted by		12/11/2024
Approved Media Team		12/11/2024
Approved ED HRR		13/11/2024
Approved by DG		

RTI Release

From: HHS-SD-OGM-Executive Requests
Sent: Tuesday, 12 November 2024 4:18 PM
To: HHS BR ORD; HHS-SD-OGM-Executive Requests
Subject: RE: Journalist Inquiry

Thanks

Thank you

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams
E r@housing.qld.gov.au
Level 20, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:32 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogni-executive-requests@housing.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P
E s@housing.qld.gov.au
Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



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From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:07 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Cc: @epw.qld.gov.au
Subject: RE: Journalist Inquiry

Hi

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008

E @epw.qld.gov.au

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



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From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 2:29 PM
To: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Subject: Journalist Inquiry

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P 07 3007

E @housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032

From: @nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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From: ODDG Housing and Homelessness Services
Sent: Wednesday, 13 November 2024 2:28 PM
To: DoH Media
Cc: ODDG Housing and Homelessness Services
Subject: FW: Journalist Inquiry
Attachments: ML24822 ME Brisbane Times - Homelessness.docx

H

The updates have been approved by .

@ a – FYI.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4001



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From: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:59 PM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Good afternoon,

ED HRR has endorsed the updates.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works
M s49 sch4
E HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:57 PM
To: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: urgent - for review & endorsement FW: Journalist Inquiry

Good afternoon

Endorsed

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E r@housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



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From: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:52 PM
To: @housing.qld.gov.au>
Subject: urgent - for review & endorsement FW: Journalist Inquiry

Good afternoon,

ODDG have added a small section regarding funding and would like your endorsement to progress.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E t@housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4000



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From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:34 PM
To: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi ,

Please find attached a slight update in the attached.

ODG asked for some additional info around funding to be added to the Brisbane Times response.

Can I please ask that Vicky review the updated attached response and provide endorsement **asap** please.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From @housing.qld.gov.au
Sent: Wednesday, 13 November 2024 1:22 PM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: DoH Media <media@housing.qld.gov.au>; @housing.qld.gov.au
Subject: RE: Journalist Inquiry

Hi and team,

ODG asked us to add in some info around funding for SHS and homelessness services.

See attached with some additional info tracked.

Can we please have approval on this ASAP?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



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From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 12:06 PM
To: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>; [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)>
Subject: RE: Journalist Inquiry

H

This can progress on ED HRR approval.

@ [n](mailto:media@housing.qld.gov.au) – For visibility as this has progressed on [ky](mailto:media@housing.qld.gov.au)'s approval.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4001



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From: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)>
Sent: Wednesday, 13 November 2024 11:33 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media

<media@housing.qld.gov.au>

Subject: RE: Journalist Inquiry

Thanks – much appreciated.

Does or the DDG need to approve? Or are they happy for us to progress on endorsement?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call numbe
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



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From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:23 AM
To: DoH Media <media@housing.qld.gov.au>
Cc: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au); ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi

Please find attached ED HRR approved response.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4001



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From: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 10:55 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Good morning team,

Please find attached a media enquiry response endorsed by ED HRR for progression.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E [@housing.qld.gov.au](https://twitter.com/housing.qld.gov.au)

Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: [@housing.qld.gov.au](https://twitter.com/housing.qld.gov.au)
Sent: Wednesday, 13 November 2024 10:48 AM
To: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Urgent For your endorsement FW: Journalist Inquiry

Good morning

Please find attached endorsed response to progress through ODDG .

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E [@housing.qld.gov.au](https://twitter.com/housing.qld.gov.au)

Level 21, 1 Williams Street, Brisbane 4000



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From: DoH Media <media@housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 4:34 PM

To: r@housing.qld.gov.au; DoH Media <media@housing.qld.gov.au>

Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>;
@housing.qld.gov.au; HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>

Subject: RE: Journalist Inquiry

Hi

See attached proposed response.

Can we please have approval by midday tomorrow?

Kind regards,

Media Team Leader

Department of Housing and Public Works

M s49 sch4

Media Team on call number

E @housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



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From: @housing.qld.gov.au

Sent: Tuesday, 12 November 2024 4:23 PM

To: DoH Media <media@housing.qld.gov.au>

Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>;
@housing.qld.gov.au; HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>

Subject: RE: Journalist Inquiry

Hi

Happy to feed into a more generic response. In terms of these specific questions:

We don't have homelessness numbers for Brisbane over 5 years, census has some data which we can assist in pulling.

CRT can provide numbers as to on the team's housing engagement and outcomes since April 2023.

We attend a number of locations, guided by insights from various stakeholders.

There are some key drivers of homelessness, not necessarily in Brisbane.

Let us know how you want to proceed.

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E r@housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



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From: DoH Media <media@housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:59 PM

To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>

Cc: r@housing.qld.gov.au

Subject: RE: Journalist Inquiry

Thanks

– does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader
Department of Housing and Public Works

M

Media Team on call number

E r@housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



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@housing.qld.gov.au>

Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams
E @housing.qld.gov.au
Level 20, 1 William Street, Brisbane Qld 4000



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Department of Housing, Local Government, Planning and Public Works.

P 07 300
E @housing.qld.gov.au
Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



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My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

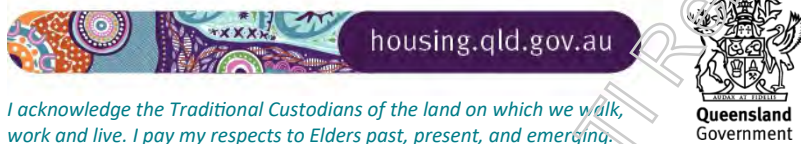
Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008

E @epw.qld.gov.au

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



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Department of Housing, Local Government, Planning and Public Works.

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E @housing.qld.gov.au

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Subject: Journalist Inquiry

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My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
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Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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To: HHS-SD-OGM-Executive Requests; DoH Media
Cc:
Subject: RE: Journalist Inquiry

Categories: n

Thanks

– does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E j @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



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Sent: Tuesday, 12 November 2024 3:57 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; @housing.qld.gov.au>
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Department of Housing and Public Works
P Teams

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Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007

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Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008

E [@epw.qld.gov.au](mailto:epw.qld.gov.au)

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



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From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
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Subject: Journalist Inquiry

Good afternoon,

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Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007

E [@housing.qld.gov.au](mailto:housing.qld.gov.au)

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



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From: [@nine.com.au](mailto:nine.com.au)>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

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Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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RTI Release

From:
Sent: Tuesday, 12 November 2024 4:01 PM
To:
Cc: DoH Media;
Subject: Media enquiry - Homelessness

Categories:

Hi

We've received the below media enquiry from the Brisbane Times.

I'm working on a response, which I'll send through tomorrow afternoon.

Kind regards,

Hi, hope you're well.

My name is _____ and I'm a journalist at Brisbane Times.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- ***How many people are currently believed to be homeless in Brisbane?***
- ***How has the number increased/decreased in the past 12 months and past five years?***
- ***Are there specific areas believed to be hotspots for homelessness?***
- ***What are the primary drivers of homelessness in Brisbane?***

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E _____@housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



RTI Release

From:
Sent: Tuesday, 12 November 2024 4:39 PM
To: DoH Media;
Cc: ODDG Housing and Homelessness Services; HHS Homelessness Rapid Response Executive Requests
Subject: RE: Journalist Inquiry
Attachments: ML24822 ME Brisbane Times - Homelessness.docx

Categories:

Hi
Can you please provide the numbers highlighted in green in this media response ASAP?
Also, can you please send me a short summary of Brisbane CRT team's housing engagement and outcomes since April 2023.
Regards

From: DoH Media
Sent: Tuesday, 12 November 2024 4:34 PM
To: DoH Media
Cc: ODDG Housing and Homelessness Services ; Emma Cheetham ; HHS Homelessness Rapid Response Executive Requests
Subject: RE: Journalist Inquiry

Hi
See attached proposed response.
Can we please have approval by midday tomorrow?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call numbe
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 4:23 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>;
@housing.qld.gov.au>; HHS Homelessness Rapid Response Executive Requests
<HHSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Happy to feed into a more generic response. In terms of these specific questions:

We don't have homelessness numbers for Brisbane over 5 years, census has some data which we can assist in pulling.

CRT can provide numbers as to on the team's housing engagement and outcomes since April 2023.

We attend a number of locations, guided by insights from various stakeholders.

There are some key drivers of homelessness, not necessarily in Brisbane.

Let us know how you want to proceed.

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E @housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:59 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; DoH Media
<media@housing.qld.gov.au>
Cc: @housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Thanks

– does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:57 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>;
r@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 20, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:32 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer

Office of the Regional Director, Service Delivery

Department of Housing, Local Government, Planning and Public Works.

P 07 300

E @housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:07 PM

To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>

Cc: @epw.qld.gov.au

Subject: RE: Journalist Inquiry

Hi

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Senior Right to Information and Privacy Officer

Legal Services

Corporate Services

Department of Housing and Public Works

P (07) 3008

E @epw.qld.gov.au

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 2:29 PM

To: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>

Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 300

[@housing.qld.gov.au](https://www.housing.qld.gov.au)

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From @nine.com.au
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

The information contained in this e-mail message and any accompanying files is or may be confidential. If you are not the intended recipient, any use,

dissemination, reliance, forwarding, printing or copying of this e-mail or any attached files is unauthorised. This e-mail is subject to copyright. No part of it should be reproduced, adapted or communicated without the written consent of the copyright owner. If you have received this e-mail in error please advise the sender immediately by return e-mail or telephone and delete all copies. Nine Group does not guarantee the accuracy or completeness of any information contained in this e-mail or attached files. Internet communications are not secure, therefore Nine Group does not accept legal responsibility for the contents of this message or attached files.

RTI Release

From:
Sent: Wednesday, 13 November 2024 12:35 PM
To: ODDG Housing and Homelessness Services;
Cc: DoH Media
Subject: RE: Journalist Inquiry

Categories: Jayden

Noted and thanks for progressing in my absence.

Deputy Director-General
Housing & Homelessness Services
Department of Housing and Public Works

P via Microsoft Teams M s49 sch4
E [@housing.qld.gov.au](mailto: @housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ODDG Housing and Homelessness Services
Sent: Wednesday, 13 November 2024 12:06 PM
To:
Cc: ODDG Housing and Homelessness Services ; DoH Media ;
Subject: RE: Journalist Inquiry

Hi

This can progress on ED HRR approval.

@ – For visibility as this has progressed on approval.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E [housing.qld.gov.au](mailto: housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:33 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Thank – much appreciated.

Does r the DDG need to approve? Or are they happy for us to progress on endorsement?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
[@housing.qld.gov.au](https://www.housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:23 AM
To: DoH Media <media@housing.qld.gov.au>
Cc: @housing.qld.gov.au>; ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi Jayden,

Please find attached ED HRR approved response.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 10:55 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Good morning team,

Please find attached a media enquiry response endorsed by ED HRR for progression.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 10:48 AM
To: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Urgent For your endorsement FW: Journalist Inquiry

Good morning

Please find attached endorsed response to progress through ODDG .

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4
E @housing.qld.gov.au
Level 21, 1 Williams Street, Brisbane 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 4:34 PM
To: @housing.qld.gov.au; DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
@housing.qld.gov.au; HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

See attached proposed response.

Can we please have approval by midday tomorrow?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M
Media Team on call number 0467 390 495
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld

RTI Release



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: r@housing.qld.gov.au
Sent: Tuesday, 12 November 2024 4:23 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
@housing.qld.gov.au; HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi J

Happy to feed into a more generic response. In terms of these specific questions:

We don't have homelessness numbers for Brisbane over 5 years, census has some data which we can assist in pulling.

CRT can provide numbers as to on the team's housing engagement and outcomes since April 2023.

We attend a number of locations, guided by insights from various stakeholders.

There are some key drivers of homelessness, not necessarily in Brisbane.

Let us know how you want to proceed.

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Level 21, 1 Williams Street, Brisbane 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:59 PM

To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>

Cc: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Subject: RE: Journalist Inquiry

Thanks

– does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader

Department of Housing and Public Works

M

Media Team on call number 0467 390 495

E j [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:57 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>;
@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams

@housing.qld.gov.au

Level 20, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:32 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007

E @housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:07 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Cc: @epw.qld.gov.au
Subject: RE: Journalist Inquiry

Hi

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008

E @epw.qld.gov.au

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 2:29 PM
To: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007

E @housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

The information contained in this e-mail message and any accompanying files is or may be confidential. If you are not the intended recipient, any use, dissemination, reliance, forwarding, printing or copying of this e-mail or any attached files is unauthorised. This e-mail is subject to copyright. No part of it should be reproduced, adapted or communicated without the written consent of the copyright owner. If you have received this e-mail in error please advise the sender immediately by return e-mail or telephone and delete all copies. Nine Group does not guarantee the accuracy or completeness of any information contained in this e-mail or attached files. Internet communications are not secure, therefore Nine Group does not accept legal responsibility for the contents of this message or attached files.

Leisha Myers

From: DoH Media
Sent: Wednesday, 13 November 2024 1:10 PM
To: Alice Proberts; DoH Media
Cc: Office of the Director-General Housing
Subject: RE: Media response - Brisbane Times

Categories: Jayden

No worries Alice.

I'll go back to the team and see if we can have this added in.

Kind regards,

Jayden

Jayden Brown (He/Him)

Media Team Leader

Department of Housing and Public Works

M

Media Team on call number 0467 390 495

E jayden.brown@housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we work, work and live. I pay my respects to Elders past, present, and emerging.



From: Alice Proberts
Sent: Wednesday, 13 November 2024 1:09 PM
To: DoH Media
Cc: Office of the Director-General Housing
Subject: RE: Media response - Brisbane Times

Hi Jayden, the response is missing investment info for Homelessness including SHS services.

Thanks

Alice Proberts

Acting Executive Director | Office of the Director-General, Strategy and Reform

Department of Housing and Public Works

M

E alice.proberts@housing.qld.gov.au

Level 36, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 12:53 PM
To: Alice Proberts <alice.proberts@housing.qld.gov.au>
Cc: DoH Media <media@housing.qld.gov.au>
Subject: Media response - Brisbane Times

Hi Alice,

The below media enquiry has come through via the region.

We've prepared the attached response, which has been approved by ED HRR.

Can we please have approval to progress to the MO ASAP?

Kind regards,

Jayden

Jayden Brown (He/Him)

Media Team Leader

Department of Housing and Public Works

M s49 sch4

Media Team on call number 0467 390 495

E jayden.brown@housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:57 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; Vicky Meyer <Vicky.Meyer@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

Sarah Esler (She/Her)

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams
E sarah.esler@housing.qld.gov.au
Level 20, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:32 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Cassidy Lipins

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007 4232
E Cassidy.Lipins@housing.qld.gov.au
Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:07 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Cc: Patricia Cabaniuk <Patricia.Cabaniuk@epw.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi Cassidy

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Andrew Smith

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008 3118
E andrew.smith2@epw.qld.gov.au
60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 2:29 PM
To: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Cassidy Lipins

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007 4232
E Cassidy.Lipins@housing.qld.gov.au
Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: William Davis <wdavis@nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is William Davis and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance, William Davis.

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RTI REVIEW

disclosure log

From:
Sent: Wednesday, 13 November 2024 2:54 PM
To: ODDG Housing and Homelessness Services; DoH Media
Cc:
Subject: RE: Journalist Inquiry

Categories:

Thanks!

Media Team Leader
Department of Housing and Public Works

M s49 sch4

Media Team on call number

[@housing.qld.gov.au](https://twitter.com/housing.qld.gov.au)

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ODDG Housing and Homelessness Services
Sent: Wednesday, 13 November 2024 2:28 PM
To: DoH Media
Cc: ; ODDG Housing and Homelessness Services ;
Subject: FW: Journalist Inquiry

Hi

The updates have been approved by Vicky.

[@Angela](https://twitter.com/Angela) – FYI.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E [@housing.qld.gov.au](https://twitter.com/housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:59 PM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Good afternoon,

Vicky ED HRR has endorsed the updates.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au

E @housing.qld.gov.au

Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: @housing.qld.gov.au
Sent: Wednesday, 13 November 2024 1:57 PM
To: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: urgent - for review & endorsement FW: Journalist Inquiry

Good afternoon

Endorsed

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E @housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:52 PM
To: @housing.qld.gov.au
Subject: urgent - for review & endorsement FW: Journalist Inquiry

Good afternoon,

ODDG have added a small section regarding funding and would like your endorsement to progress.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au
@housing.qld.gov.au

Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:34 PM
To: HHS Homelessness Rapid Response Executive Requests
<HSHHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi

Please find attached a slight update in the attached.

ODG asked for some additional info around funding to be added to the Brisbane Times response.

Can I please ask that Vicky review the updated attached response and provide endorsement **asap** please.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Sent: Wednesday, 13 November 2024 1:22 PM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: DoH Media <media@housing.qld.gov.au>; [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Subject: RE: Journalist Inquiry

Hi and team,

ODG asked us to add in some info around funding for SHS and homelessness services.

See attached with some additional info tracked.

Can we please have approval on this ASAP?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number 0467 390 495
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 12:06 PM
To: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>; [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Subject: RE: Journalist Inquiry

Hi Jayden,

This can progress on ED HRR approval.

@ – For visibility as this has progressed on approval.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:33 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Thanks – much appreciated.

Does or the DDG need to approve? Or are they happy for us to progress on endorsement?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number 0467 390 495
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 11:23 AM
To: DoH Media <media@housing.qld.gov.au>

Cc: @housing.qld.gov.au>; ODDG Housing and Homelessness Services
<ODDG.HHS@housing.qld.gov.au>

Subject: FW: Journalist Inquiry

Hi

Please find attached ED HRR approved response.

Ta

A/Senior Business Service Officer.
Office of the Deputy Director-General
Housing and Homelessness Services
Department of Housing and Public Works

E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS Homelessness Rapid Response Executive Requests
<HHSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 10:55 AM
To: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>
Cc: HHS Homelessness Rapid Response Executive Requests
<HHSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Good morning team,

Please find attached a media enquiry response endorsed by ED HRR for progression.

Kind regards,

A/Executive Support Officer, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works
M s49 sch4
E HHSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au
E @housing.qld.gov.au
Level 21, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 10:48 AM
To: HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Urgent For your endorsement FW: Journalist Inquiry

Good morning

Please find attached endorsed response to progress through ODDG .

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M

E @housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 4:34 PM
To: @housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>;
@housing.qld.gov.au>; HHS Homelessness Rapid Response Executive Requests
<HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

See attached proposed response.

Can we please have approval by midday tomorrow?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M
Media Team on call number 0467 390 495
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 4:23 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: ODDG Housing and Homelessness Services <ODDG.HHS@housing.qld.gov.au>; housing.qld.gov.au>; HHS Homelessness Rapid Response Executive Requests <HSHomelessnessRapidResponseExecutiveRequests@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Happy to feed into a more generic response. In terms of these specific questions:

We don't have homelessness numbers for Brisbane over 5 years, census has some data which we can assist in pulling.

CRT can provide numbers as to on the team's housing engagement and outcomes since April 2023.

We attend a number of locations, guided by insights from various stakeholders.

There are some key drivers of homelessness, not necessarily in Brisbane.

Let us know how you want to proceed.

Kind regards

Executive Director, Homelessness Rapid Response
Housing and Homelessness Services
Department of Housing and Public Works

M s49 sch4

E @housing.qld.gov.au

Level 21, 1 Williams Street, Brisbane 4000

RTI Release



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:59 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>; DoH Media <media@housing.qld.gov.au>
Cc: @housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Thanks

– does your team hold any statistics on homelessness? I'm happy to draft a generic response based on some of our key messages and talk more about the work of the CRT etc.

Kind regards,

Media Team Leader

Department of Housing and Public Works

M s49 sch4

Media Team on call number 0467 390 495

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:57 PM

To: DoH Media <media@housing.qld.gov.au>

Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>;
[@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

A/Executive Officer, Office of the General Manager

Service Delivery, Housing and Homelessness Services

Department of Housing and Public Works

P Teams

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Level 20, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>

Sent: Tuesday, 12 November 2024 3:32 PM

To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>

Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007 4232

E @housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:07 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Cc: @epw.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P (07) 3008 3118

E andrew.smith2@epw.qld.gov.au

60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 2:29 PM
To: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery
Department of Housing, Local Government, Planning and Public Works.

P 07 3007 4232

E Cassidy.Lipins@housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: William Davis <wdavis@nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is William Davis and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance, William Davis.

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RTI Release

From:
Sent: Wednesday, 13 November 2024 4:14 PM
To: DoH Media
Cc: Office of the Director-General Housing
Subject: RE: Media response - Brisbane Times

Categories:

Thanks this can progress please.

Acting Executive Director | Office of the Director-General, Strategy and Reform

Department of Housing and Public Works

M s49 sch4

E [@housing.qld.gov.au](mailto: @housing.qld.gov.au)

Level 36, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media
Sent: Wednesday, 13 November 2024 2:55 PM
To: ; DoH Media
Cc: Office of the Director-General Housing
Subject: RE: Media response - Brisbane Times

Hi

I've made some updates as tracked in the attached.

These have been approved by

Kind regards,

Media Team Leader
Department of Housing and Public Works

M

Media Team on call number

E [jayden.brown@housing.qld.gov.au](mailto: jayden.brown@housing.qld.gov.au)

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: @housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 1:09 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: Office of the Director-General Housing <directorgeneral@housing.qld.gov.au>
Subject: RE: Media response - Brisbane Times

Hi , the response is missing investment info for Homelessness including SHS services.

Thanks

Acting Executive Director | Office of the Director-General, Strategy and Reform

Department of Housing and Public Works

M s49 sch4

E @housing.qld.gov.au

Level 36, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 12:53 PM
To: @housing.qld.gov.au>
Cc: DoH Media <media@housing.qld.gov.au>
Subject: Media response - Brisbane Times

Hi

The below media enquiry has come through via the region.

We've prepared the attached response, which has been approved by ED HRR.

Can we please have approval to progress to the MO ASAP?

Kind regards,

Media Team Leader
Department of Housing and Public Works

M

Media Team on call number

E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:57 PM
To: DoH Media <media@housing.qld.gov.au>
Cc: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>;
@housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Hi team,

Please see below request sent from Brisbane Times to the region directly.

For appropriate action and response please.

Thank you

A/Executive Officer, Office of the General Manager
Service Delivery, Housing and Homelessness Services
Department of Housing and Public Works
P Teams
E @housing.qld.gov.au
Level 20, 1 William Street, Brisbane Qld 4000



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:32 PM
To: HHS-SD-OGM-Executive Requests <hhs-sd-ogm-executive-requests@housing.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Business Support Officer
Office of the Regional Director, Service Delivery

P
E @housing.qld.gov.au
Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Sent: Tuesday, 12 November 2024 3:07 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Cc: @epw.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Our team is responsible for responding to RTI applications and other statutory requests for information received by the Department. This enquiry is not a RTI request and therefore our team has no role in responding to it.

My advice is that the request should be forwarded to the DDG and/or DG's office and also the media team as they are the ones responsible for responding to journalist enquiries.

Regards

Senior Right to Information and Privacy Officer
Legal Services
Corporate Services
Department of Housing and Public Works

P
E @epw.qld.gov.au
60 Albert Street, Brisbane Qld 4000 | GPO Box 2457 Brisbane Q 4001



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Sent: Tuesday, 12 November 2024 2:29 PM
To: CHDE RTI Privacy <RTI-Privacy@chde.qld.gov.au>
Subject: Journalist Inquiry

Good afternoon,

Please see below enquiry received from the Brisbane Times.

This has not been responded to.

Kind regards,

Office of the Regional Director, Service Delivery

Department of Housing, Local Government, Planning and Public Works.

P

E s@housing.qld.gov.au

Level 2, 113 Kittyhawk Drive, Chermside Qld 4032



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: William Davis <wdavis@nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is William Davis and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance, William Davis.

The information contained in this e-mail message and any accompanying files is or may be confidential. If you are not the intended recipient, any use, dissemination, reliance, forwarding, printing or copying of this e-mail or any attached files is unauthorised. This e-mail is subject to copyright. No part of it should be reproduced, adapted or communicated without the written consent of the copyright owner. If you have received this e-mail in error please advise the sender immediately by return e-mail or telephone and delete all copies. Nine Group does not guarantee the accuracy or completeness of any information contained in this e-mail or attached files. Internet communications are not secure, therefore Nine Group does not accept legal responsibility for the contents of this message or attached files.

From:
Sent: Thursday, 14 November 2024 10:30 AM
To:
Cc: ; DoH Media;
Subject: RE: Media enquiry - Homelessness

Categories:

Hi

I emailed the journalist yesterday and told him we'd do our best to get a response to him this morning, but didn't get a response.

I'll give him a call and let you know.

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From:
Sent: Thursday, 14 November 2024 10:29 AM
To:
Cc: (Ministerial) ; DoH Media ;
Subject: RE: Media enquiry - Homelessness

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks I'm just confirming if we will do a ministerial response (likely). Would it be possible to check if the journalist's deadline was firm or if they still want something over today?

From: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)>
Sent: Wednesday, November 13, 2024 4:19 PM

To @ministerial.qld.gov.au>
Cc: @ministerial.qld.gov.au>; DoH Media <media@housing.qld.gov.au>;
@housing.qld.gov.au>; @housing.qld.gov.au>
Subject: RE: Media enquiry - Homelessness

Hi

See attached proposed response to this media enquiry.

The journalist's deadline is COB (sorry it's a bit tight!).

Can you please let us know if you'd be happy for us to send as a departmental response?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From:
Sent: Tuesday, 12 November 2024 4:01 PM
To: @ministerial.qld.gov.au>
Cc: @ministerial.qld.gov.au; DoH Media <media@housing.qld.gov.au>;
@housing.qld.gov.au>; @housing.qld.gov.au>
Subject: Media enquiry - Homelessness

Hi

We've received the below media enquiry from the Brisbane Times.

I'm working on a response, which I'll send through tomorrow afternoon.

Kind regards,

Hi, hope you're well.

My name is William Davis and I'm a journalist at Brisbane Times.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance, William Davis.

Media Team Leader
 Department of Housing and Public Works
 M s49 sch4
 Media Team on call number
 E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
 Level 19, 1 William Street, Brisbane City Qld



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Please note: the Department of Communities Housing and Digital Economy and Department of Energy and Public Works carries out automatic software scanning, filtering and blocking of E-mails and attachments (including emails of a personal nature) for detection of viruses, malicious code, SPAM, executable programs or content it deems unacceptable. All reasonable precautions will be taken to respect the privacy of individuals in accordance with the Information Privacy Act 2009 (Qld). Personal information will only be used for official purposes, e.g. monitoring Departmental Personnel's compliance with Departmental Policies. Personal information will not be divulged or disclosed to others, unless authorised or required by Departmental Policy and/or law.

Thank you.

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Please consider the environment before printing this email.

RTI Release

From: ng@ministerial.qld.gov.au>
Sent: Thursday, 14 November 2024 1:41 PM
To:
Cc: DoH Media;
Subject: RE: Media enquiry - Homelessness

Categories:

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Yes.

From:
Sent: Thursday, November 14, 2024 1:41 PM
To:
Cc: ; DoH Media ;
Subject: RE: Media enquiry - Homelessness

Thanks

Are you happy for us to advise William that a response will be coming from the Minister's Office?

Kind regards,

Media Team Leader

Department of Housing and Public Works

M

Media Team on call number 5

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: ng@ministerial.qld.gov.au>
Sent: Thursday, 14 November 2024 1:39 PM
To: @housing.qld.gov.au>
Cc: Ministerial) @ministerial.qld.gov.au>; DoH Media
<media@housing.qld.gov.au>; @housing.qld.gov.au>
Subject: RE: Media enquiry - Homelessness

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Yes – ministerial. Draft is up with them for approval.

Either myself or _____ will likely send it through.

Cheers,

From: _____ <@housing.qld.gov.au>
Sent: Thursday, November 14, 2024 1:37 PM
To: _____ <@ministerial.qld.gov.au>
Cc: _____ <@ministerial.qld.gov.au>; DoH Media <media@housing.qld.gov.au>;
_____ <@housing.qld.gov.au>; _____ <@housing.qld.gov.au>
Subject: RE: Media enquiry - Homelessness

Hi

We've just received an email from William chasing us up about a response.

Have you had any word on whether a Ministerial response will be provided?

Kind regards,

Media Team Leader

Department of Housing and Public Works

M _____ s49 sch4

Media Team on call number

E _____ @housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: _____ <g@ministerial.qld.gov.au>
Sent: Thursday, 14 November 2024 10:29 AM
To: _____ <n@housing.qld.gov.au>
Cc: (Ministerial) <_____@ministerial.qld.gov.au>; DoH Media <media@housing.qld.gov.au>; _____ <@housing.qld.gov.au>

@housing.qld.gov.au>

Subject: RE: Media enquiry - Homelessness

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Thanks I'm just confirming if we will do a ministerial response (likely). Would it be possible to check if the journalist's deadline was firm or if they still want something over today?

From: @housing.qld.gov.au>
Sent: Wednesday, November 13, 2024 4:19 PM
To: g@ministerial.qld.gov.au>
Cc: @ministerial.qld.gov.au>; DoH Media <media@housing.qld.gov.au>; @housing.qld.gov.au>; @housing.qld.gov.au>
Subject: RE: Media enquiry - Homelessness

Hi and

See attached proposed response to this media enquiry.

The journalist's deadline is COB (sorry it's a bit tight!).

Can you please let us know if you'd be happy for us to send as a departmental response?

Kind regards,

Media Team Leader

Department of Housing and Public Works

M s49 sch4

Media Team on call number

E @housing.qld.gov.au

Level 19, 1 William Street, Brisbane City Qld



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From:
Sent: Tuesday, 12 November 2024 4:01 PM
To: @ministerial.qld.gov.au>
Cc: @ministerial.qld.gov.au>; DoH Media <media@housing.qld.gov.au>; @housing.qld.gov.au>; @housing.qld.gov.au>
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Kind regards,

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We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- ***How many people are currently believed to be homeless in Brisbane?***
- ***How has the number increased/decreased in the past 12 months and past five years?***
- ***Are there specific areas believed to be hotspots for homelessness?***
- ***What are the primary drivers of homelessness in Brisbane?***

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance, William Davis.

RTI Release

Media Team Leader

Department of Housing and Public Works

M s49 sch4

Media Team on call number

E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)

Level 19, 1 William Street, Brisbane City Qld



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RTI Release

From: @nine.com.au>
Sent: Thursday, 14 November 2024 3:49 PM
To: DoH Media
Subject: Re: Journalist Inquiry

Categories:

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

We still haven't seen anything on this. Any idea where it's up to?

On Thu, 14 Nov 2024 at 14:43, DoH Media <media@housing.qld.gov.au> wrote:

Hi William,

We've been advised the Minister's Office will be responding to your enquiry.

A response will be coming to you shortly.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @nine.com.au>
Sent: Thursday, 14 November 2024 1:32 PM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, following up on this. Please and thank you.

On Thu, 14 Nov 2024 at 11:49 s@nine.com.au> wrote:

Thanks very much appreciated.

On Thu, 14 Nov 2024 at 11:45, DoH Media <media@housing.qld.gov.au> wrote:

Hi

Our response shouldn't be too far away.

Kind regards,

Media Team Leader

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>

Sent: Wednesday, 13 November 2024 5:08 PM

To @nine.com.au

Cc: DoH Media <media@housing.qld.gov.au>

Subject: RE: Journalist Inquiry

Hi

Thank you for your enquiry.

Your email went through to one of our regional teams, who passed it onto us.

We're working on a response, but we're unlikely to have it to you this evening.

We'll endeavour to have something to you as soon as possible tomorrow morning.

For all future media enquiries, please feel free to email them directly to us.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld

From s@nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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Thank you.

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RTI Release

From: DoH Media
Sent: Friday, 15 November 2024 11:42 AM
To: DoH Media
Subject: RE: Journalist Inquiry

Categories:

No worries – will do.

Media Team Leader
Department of Housing and Public Works
M
Media Team on call number
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From:
Sent: Friday, 15 November 2024 11:39 AM
To: DoH Media
Subject: RE: Journalist Inquiry

Hi

Can you please give him a call and let him know about the challenges of gathering intel about homelessness.

I think Census is the most reliable data?

Kind regards

Director – Media
Department of Housing and Public Works
M s49 sch4
[@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane Qld 4000
On call media phone:



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Friday, 15 November 2024 11:33 AM
To: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Subject: FW: Journalist Inquiry

I don't think we're able to provide the data.

Should I check back in with HHS? Or should we refer him to Treasury/AIHW/ABS?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M s49 sch4
Media Team on call number
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City QLD



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From: [@nine.com.au](mailto:media@nine.com.au)
Sent: Friday, 15 November 2024 11:32 AM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, the minister did not provide the data requested and instead just gave a generic statement. Can you please provide the data?

On Thu, 14 Nov 2024 at 16:49, s@nine.com.au wrote:

We still haven't seen anything on this. Any idea where it's up to?

On Thu, 14 Nov 2024 at 14:43, DoH Media <media@housing.qld.gov.au> wrote:

Hi

We've been advised the Minister's Office will be responding to your enquiry.

A response will be coming to you shortly.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From: @nine.com.au>
Sent: Thursday, 14 November 2024 1:32 PM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

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Hi, following up on this. Please and thank you.

On Thu, 14 Nov 2024 at 11:49, @nine.com.au> wrote:

Thanks very much appreciated.

On Thu, 14 Nov 2024 at 11:45, DoH Media <media@housing.qld.gov.au> wrote:

Hi ,

Our response shouldn't be too far away.

Kind regards,

Media Team Leader

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 5:08 PM
To: @nine.com.au
Cc: DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Thank you for your enquiry.

Your email went through to one of our regional teams, who passed it onto us.

We're working on a response, but we're unlikely to have it to you this evening.

We'll endeavour to have something to you as soon as possible tomorrow morning.

For all future media enquiries, please feel free to email them directly to us.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From @nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

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Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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Thank you.

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RTI Release

From: @nine.com.au>
Sent: Friday, 15 November 2024 11:50 AM
To: DoH Media
Subject: Re: Journalist Inquiry

Categories:

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0451 345 231

On Fri, 15 Nov 2024 at 12:42, DoH Media <media@housing.qld.gov.au> wrote:

Hi

Thank you for your email.

What's the best contact number for me to give you a call on?

Kind regards,

From: nine.com.au>
Sent: Friday, 15 November 2024 11:32 AM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

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Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From: @nine.com.au>
Sent: Thursday, 14 November 2024 1:32 PM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

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@nine.com.au> wrote:

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Hi

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Kind regards,

Media Team Leader

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 5:08 PM
To: @nine.com.au

Cc: DoH Media <media@housing.qld.gov.au>

Subject: RE: Journalist Inquiry

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Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From: @nine.com.au
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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Thank you.

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From:
Sent: Thursday, 14 November 2024 3:52 PM
To:
Cc:
Subject: RE: Journalist Inquiry

I think just leave it for now...she's in a meeting.

Kind regards

Director – Media
Department of Housing and Public Works
M
E housing.qld.gov.au
Level 19, 1 William Street, Brisbane Qld 4000
On call media phone:



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From: @housing.qld.gov.au>
Sent: Thursday, 14 November 2024 3:51 PM
To: @housing.qld.gov.au>; @housing.qld.gov.au>
Subject: FW: Journalist Inquiry

Do you think it's worth me following again about this? Or should I just leave it?

Media Team Leader
Department of Housing and Public Works
M
Media Team on call numbe
E housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.

From @nine.com.au>
Sent: Thursday, 14 November 2024 3:49 PM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

We still haven't seen anything on this. Any idea where it's up to?

On Thu, 14 Nov 2024 at 14:43, DoH Media <media@housing.qld.gov.au> wrote:

Hi

We've been advised the Minister's Office will be responding to your enquiry.

A response will be coming to you shortly.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @nine.com.au>
Sent: Thursday, 14 November 2024 1:32 PM

To: DoH Media <media@housing.qld.gov.au>

Subject: Re: Journalist Inquiry

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Hi, following up on this. Please and thank you.

On Thu, 14 Nov 2024 at 11:49,

@nine.com.au wrote:

Thanks very much appreciated.

On Thu, 14 Nov 2024 at 11:45, DoH Media <media@housing.qld.gov.au> wrote:

Hi

Our response shouldn't be too far away.

Kind regards,

Media Team Leader

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 5:08 PM
To @nine.com.au
Cc: DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Thank you for your enquiry.

Your email went through to one of our regional teams, who passed it onto us.

We're working on a response, but we're unlikely to have it to you this evening.

We'll endeavour to have something to you as soon as possible tomorrow morning.

For all future media enquiries, please feel free to email them directly to us.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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Queensland
Government

From: @nine.com.au>
Sent: Tuesday, 12 November 2024 2:09 PM
To: HHS BR ORD <HHSBRORD@Housing.qld.gov.au>
Subject: Journalist Inquiry

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Hi, hope you're well.

My name is _____ and I'm a journalist at *Brisbane Times*.

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

- **How many people are currently believed to be homeless in Brisbane?**
- **How has the number increased/decreased in the past 12 months and past five years?**
- **Are there specific areas believed to be hotspots for homelessness?**
- **What are the primary drivers of homelessness in Brisbane?**

Any further comment or context would be excellent.

A response by close of business tomorrow would be greatly appreciated if possible.

Thanks in advance,

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From:
Sent: Friday, 15 November 2024 12:08 PM
To: DoH Media
Subject: RE: Journalist Inquiry

Thanks

Kind regards

Director – Media
Department of Housing and Public Works
M
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane Qld 4000
On call media phone:



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Friday, 15 November 2024 12:08 PM
To: [@housing.qld.gov.au](mailto:media@housing.qld.gov.au); DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

I spoke to _____ and explained that we focus on measuring the number of homelessness people helped.

I suggested he check with ABS or AIHW and he seemed happy with that.

Media Team Leader
Department of Housing and Public Works
M
Media Team on call number
E [@housing.qld.gov.au](mailto:media@housing.qld.gov.au)
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @housing.qld.gov.au>
Sent: Friday, 15 November 2024 11:39 AM
To: DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

Can you please give him a call and let him know about the challenges of gathering intel about homelessness.

I think Census is the most reliable data?

Kind regards

Director – Media
Department of Housing and Public Works
M s49 sch4
E s@housing.qld.gov.au
Level 19, 1 William Street, Brisbane Qld 4000
On call media phone:



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Friday, 15 November 2024 11:33 AM
To: @housing.qld.gov.au>
Subject: FW: Journalist Inquiry

I don't think we're able to provide the data.

Should I check back in with HHS? Or should we refer him to Treasury/AIHW/ABS?

Kind regards,

Media Team Leader
Department of Housing and Public Works
M
Media Team on call number
E @housing.qld.gov.au
Level 19, 1 William Street, Brisbane City Qld



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From: @nine.com.au>
Sent: Friday, 15 November 2024 11:32 AM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

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Hi, the minister did not provide the data requested and instead just gave a generic statement. Can you please provide the data?

On Thu, 14 Nov 2024 at 16:49, @nine.com.au> wrote:

We still haven't seen anything on this. Any idea where it's up to?

On Thu, 14 Nov 2024 at 14:43, DoH Media <media@housing.qld.gov.au> wrote:

Hi

We've been advised the Minister's Office will be responding to your enquiry.

A response will be coming to you shortly.

Kind regards,

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld

From @nine.com.au>
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To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

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Thanks very much appreciated.

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Kind regards,

Media Team Leader

Department of Housing and Public Works

Media Team on call number



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 5:08 PM
To: @nine.com.au
Cc: DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

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Your email went through to one of our regional teams, who passed it onto us.

We're working on a response, but we're unlikely to have it to you this evening.

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Media Team on call number



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Subject: Journalist Inquiry

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Thanks in advance,

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Thank you.

RTI Release

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From: DoH Media
Sent: Thursday, 14 November 2024 1:43 PM
To:
Cc: DoH Media
Subject: RE: Journalist Inquiry

Hi

We've been advised the Minister's Office will be responding to your enquiry.

A response will be coming to you shortly.

Kind regards,

Department of Housing and Public Works
Media Team on call number
Level 19, 1 William Street, Brisbane City Qld



I acknowledge the Traditional Custodians of the land on which we walk, work and live. I pay my respects to Elders past, present, and emerging.



From: @nine.com.au>
Sent: Thursday, 14 November 2024 1:32 PM
To: DoH Media <media@housing.qld.gov.au>
Subject: Re: Journalist Inquiry

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Hi, following up on this. Please and thank you.

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Hi

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Kind regards,

Media Team Leader

Department of Housing and Public Works

Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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From: DoH Media <media@housing.qld.gov.au>
Sent: Wednesday, 13 November 2024 5:08 PM
To: @nine.com.au
Cc: DoH Media <media@housing.qld.gov.au>
Subject: RE: Journalist Inquiry

Hi

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Kind regards,

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Media Team on call number

Level 19, 1 William Street, Brisbane City Qld



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MEDIA ENQUIRY

FOR YOUR URGENT ATTENTION

JOURNALIST:

MEDIA OUTLET: Brisbane Times

CONTACT INFO: @nine.com.au

DEADLINE: COB Wednesday 13 November

DATE RECEIVED: Tuesday 12 November

BACKGROUND: Journalist says:

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

JOURNALIST QUESTIONS:

1. How many people are currently believed to be homeless in Brisbane?
2. How has the number increased/decreased in the past 12 months and past five years?
3. Are there specific areas believed to be hotspots for homelessness?
4. What are the primary drivers of homelessness in Brisbane?

PROPOSED RESPONSE:

We know that Queensland's population growth, low vacancy rates, increasing rental prices, cost of living pressures and challenges in the construction sector are impacting the availability of secure, affordable housing and leading to more households experiencing homelessness around the state.

In April 2023, the department established a Critical Response Team in the Brisbane area to support people experiencing or at risk of homelessness in inner-city homelessness hot spots including Musgrave Park and Kurilpa Point.

As at **XX** the Brisbane Critical Response Team has supported **XXX** people into alternative accommodation or longer-term housing outcomes.

Following the success of the Critical Response Team in Brisbane, we have since established similar teams across the state.

We have seen that Critical Response Teams are having an impact, with a reduction in the number of people sleeping rough in areas where the teams are active.

Anyone who needs housing assistance can contact their Housing Service Centre during business hours or the 24/7 Homeless Hotline on 1800 474 753.

Commented [JB1]: Are there any stats we can provide? Or do we refer the journalist to another agency?

Commented [JB2]: Can we say this? I'm assuming that CRT would have an impact on the number of people sleeping rough in an area?

ENDS

Not for public release:

Action	Name	Date
Drafted by		12/11/2024
Approved Media Team		
Approved DDG Planning		
Approved by DDG SAHG		
Approved by DG		

RTI Release

MEDIA ENQUIRY

FOR YOUR URGENT ATTENTION

JOURNALIST:

MEDIA OUTLET: Brisbane Times

CONTACT INFO: @nine.com.au

DEADLINE: COB Wednesday 13 November

DATE RECEIVED: Tuesday 12 November

BACKGROUND: Journalist says:

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

JOURNALIST QUESTIONS:

1. How many people are currently believed to be homeless in Brisbane?
2. How has the number increased/decreased in the past 12 months and past five years?
3. Are there specific areas believed to be hotspots for homelessness?
4. What are the primary drivers of homelessness in Brisbane?

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In April 2023, the department established a Critical Response Team ~~in the Brisbane area~~ to ~~support assist~~ people experiencing ~~or at risk of~~ homelessness in inner-city homelessness ~~Brisbane, hot spots~~ focused on areas including Musgrave Park and Kurilpa Point.

As at 13/11/2024, the Brisbane Critical Response Team has engaged with 1187 people and 855 people have received a housing outcome, from assistance into alternative temporary accommodation and/or longer-term housing. ~~outcomes.~~

Numbers of people experiencing homelessness fluctuate across the locations the Critical Response Team attends to conduct outreach.

Following the success of the Critical Response Team in Brisbane, we have ~~since established~~ similar teams expanded this model with an additional three regional teams across the state.

We have seen that Critical Response Teams are having an impact, with a reduction in the number of people sleeping rough in areas where the teams are active.

Commented [JB1]: Are there any stats we can provide? Or do we refer the journalist to another agency?

Commented [VM2R1]: We can provide Statewide figures for engagement and outcomes if required - noting we have been operating in 3 additional regions since August.

Commented [JB3]: Can we say this? I'm assuming that CRT would have an impact on the number of people sleeping rough in an area?

Commented [VM4R3]: No - the housing outcomes talk to the impact CRT is having. Numbers for various sites fluctuate, both increase and decrease in people experiencing homelessness on any given day.

Anyone who needs housing assistance can contact their Housing Service Centre during business hours or the 24/7 Homeless Hotline on 1800 474 753.

ENDS

Not for public release:

Action	Name	Date
Drafted by		12/11/2024
Approved Media Team		
Approved DDG Planning		
Approved by DDG SAHG		
Approved by DG		

RTI Release

MEDIA ENQUIRY

FOR YOUR URGENT ATTENTION

JOURNALIST:

MEDIA OUTLET: Brisbane Times

CONTACT INFO: @nine.com.au

DEADLINE: COB Wednesday 13 November

DATE RECEIVED: Tuesday 12 November

BACKGROUND: Journalist says:

We're looking to compile the most up to date statistics on homelessness in Brisbane. Do you have access to these figures?

JOURNALIST QUESTIONS:

1. How many people are currently believed to be homeless in Brisbane?
2. How has the number increased/decreased in the past 12 months and past five years?
3. Are there specific areas believed to be hotspots for homelessness?
4. What are the primary drivers of homelessness in Brisbane?

PROPOSED RESPONSE:

We know that Queensland's population growth, low vacancy rates, increasing rental prices, cost of living pressures and challenges in the construction sector are impacting the availability of secure, affordable housing and leading to more households experiencing homelessness around the state.

In April 2023, the department established a Critical Response Team to assist people experiencing homelessness in inner-city homelessness Brisbane, focused on areas including Musgrave Park and Kurilpa Point.

As at 13 November 2024, the Brisbane Critical Response Team has engaged with 1187 people and 855 people have received a housing outcome, from assistance into alternative temporary accommodation and/or longer-term housing.

Numbers of people experiencing homelessness fluctuate across the locations the Critical Response Team attends to conduct outreach.

Following the success of the Critical Response Team in Brisbane, we have expanded this model with an additional three regional teams.

In addition to the Critical Response Teams, we've increased funding to specialist homelessness services by 20 per cent to help them meet increasing demand for support.

This funding increase is part of a \$526 million funding package for homelessness announced earlier this year.

Anyone who needs housing assistance can contact their Housing Service Centre during business hours or the 24/7 Homeless Hotline on 1800 474 753.

ENDS

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Approved ED HRR		13/11/2024
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