

Eligible strategies

Raising essential services



Who is this advice for?

If your home was inundated during the January/February 2025 North and Far North Queensland flood event, you may be eligible for a Stronger Homes Grant.

Grants of up to \$10,000 are available to make your home more resilient to future flood events. You can choose more than one strategy, as long as your application does not exceed the grant amount.

Eligible strategies include:

- Raising utilities and services above the 2025 flood event level
- Replacing non-resilient flooring with flood-resilient flooring
- Replacing non-resilient wall lining with flood-resilient wall lining

This fact sheet includes information about:
Raising essential services

This includes:

- Raising a washing machine and/or dryer by mounting on a wall or flood-resilient stand
- Raising electrical switchboards or meter boxes
- Raising data and electrical points
- Raising a hot water system
- Raising an air conditioner condenser unit
- Raising pumps directly connected to your home
- Separating electrical circuits between levels

Learn More

To learn more about the Stronger Homes Grant, check your eligibility or start your application, visit www.qld.gov.au/strongerhomesgrant

For more detailed technical guidance on flood-resilient strategies, visit qra.qld.gov.au/resilient-homes

The Stronger Homes Grant is jointly funded by the Australian and Queensland governments through the Commonwealth-State Disaster Recovery Funding Arrangements.

What you need to know about raising essential services

Raising your essential services will help keep your household running in the event of flooding, so you can keep your home cool, keep the lights on and clean up faster.

How high should you raise your services?

Services should be raised to above the 2025 flood event level, or as high as practical to install and function. You should also consider the flood risk advice from your local council, which may have additional guidelines specific to your area.

Does the grant cover construction costs?

The Stronger Homes Grant does not fund structural modifications to your home. For example, when raising a washing machine or dryer, the grant can be used to raise the power points and place the units on a water-resistant stand. However, costs to construct a new laundry room or laundry enclosure are not eligible. Funding is for raising services only. Replacing services is not eligible.

Quoting resilience works

When applying for the Stronger Homes Grant, you will need a detailed, itemised quote from a suitably licensed contractor.

Each line item in the quote needs to include:

- a description of the task
- the material being used including the product name
- the quantity (in unit number or by square metre) of the material
- the cost associated with that line item.



Australian Government



Queensland
Government

Don't forget to include the height to which the items are being raised. For example, when raising a washing machine, include the height and material for the raised support structure (such as a stainless-steel mount).

Evidence and documentation

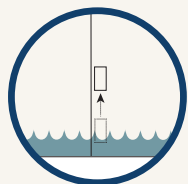
On completion of works you will need to submit:

- Before and after photos of each eligible resilience strategy.
- Forms/certificates from your contractor, as appropriate:
 - Form 4 for sanitary plumbing works
 - Electrical Safety Certificate for any electrical works
 - Form 30 aspect certificate for other work

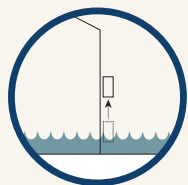
Eligible strategies

Important: Please note that only the strategies listed below are eligible for raising essential services. For information about flood-resilient walls and flood-resilient floors, view our other fact sheets.

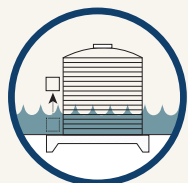
External services



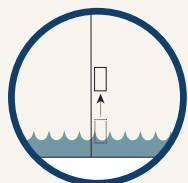
Electrical switchboard: Raise the electrical switchboard and all other electrical services.



Hot water unit: Raise the hot water unit.

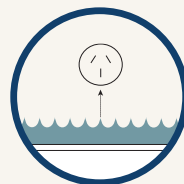


Water tank pump and electrical systems: Raise the water tank's pump and electrical systems. Water tank must supply essential water to the house, not the garden or other surrounds. Pumps do not include pool or garden pumps, but may include septic tanks.

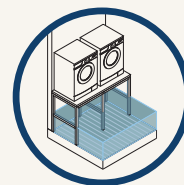


Air conditioning condenser unit: Raise the air conditioning condenser unit.

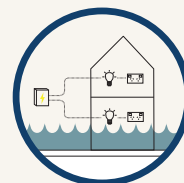
Internal services



Powerpoints: Raise power points, data points and all other fixed electrical services.



Electrical appliances: Raise electrical appliances such as washing machines and dryers.



Separate circuits: Isolate flood-affected areas of the home by installing separate circuits with breakers on ground and upper levels.

More information

For support or more information about the Stronger Homes Grant:

Website: www.qld.gov.au/strongerhomesgrant

Email: strongerhomesgrant@housing.qld.gov.au

Phone: (07) 3007 4485 (option 4)

Technical guidance: www.qra.qld.gov.au/resilient-homes

