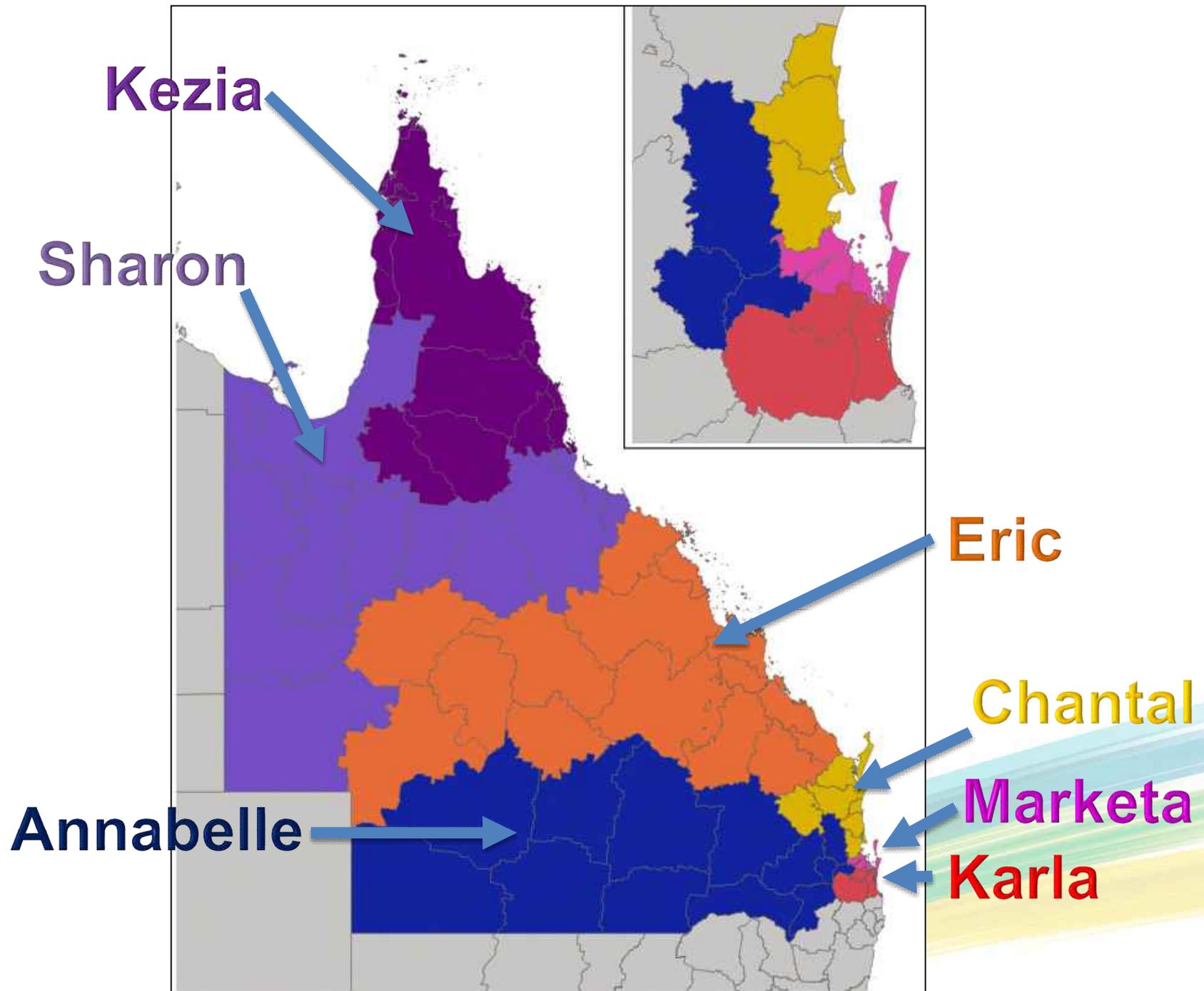


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Supporting a Locally Led Recovery

Community Recovery Forum – Brisbane October 2019



What is effective recovery?

Coordinated

Cooperative

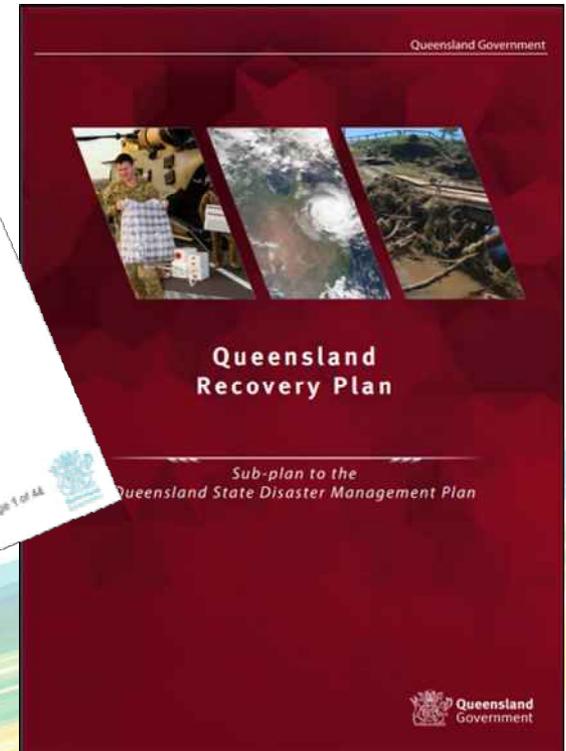
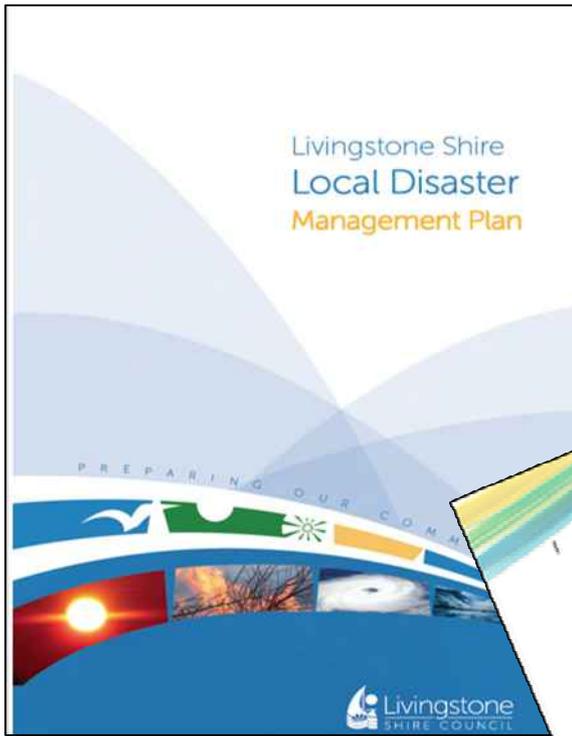
Collaborative



How can the Department contribute to your locally-led recovery?

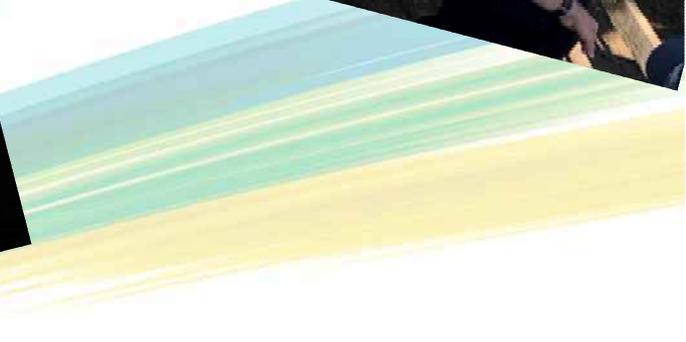
- Planning
 - Exercising
 - Resourcing
 - Operations
 - Coordination
- 

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Exercising



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Resourcing



Operations – Assessment and Planning



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Operations - Deployment



Operations – Grant Administration



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Operations – Recovery Hub



Operations – Pop ups



Operations – Pop ups



Operations – Outreach



Operations – Community Information



Operations – Community Information

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Winton 17 February 2019

LOOKING AFTER YOURSELF

If you are requiring emotional support or suffering hardship as a result of the rain and flooding, help is available.

NWRH  **Queensland Government** 

1800 799 244 1300 642 255 0417 703 729

NQ Connect  **Royal Flying Doctor Service**

1300 059 625 www.flyingdoctor.org.au



WINTON NEIGHBOURHOOD CENTRE

If you require financial assistance contact
Winton Neighbourhood Centre PH: 4657 2689

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Wild Safety and Disability Services

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ASSISTANCE FOR RESIDENTS OF THE CAVES

If you are suffering hardship as a result of the recent bushfires, help is available. You may be eligible for financial or other assistance to help you get back on your feet.

 Activated locations: **The Caves**

Grants currently available:

Emergency Hardship Assistance
\$180 per person (up to \$900 for a family of five or more) for people who are unable to meet their immediate essential needs for temporary accommodation, food, essential clothing and medication.

Essential Household Contents
One-off payment for households who are uninsured or unable to claim insurance as a contribution towards replacing or repairing essential household contents: Up to \$1765 for single adults and up to \$5300 for couples/families.

Structural Assistance Grant*
One-off payment towards the cost of repairs to uninsured, owner-occupied homes to ensure the home is habitable, secure and safe. Up to \$10,995 for single adults and up to \$14,685 for couples/families

Essential Services Safety & Reconnection Grant*
To help owner/occupied households reconnect essential services that were damaged by a disaster. Up to \$200 towards a safety inspection for each essential service needing reconnection (electricity, gas, water and sewerage or septic system) and up to \$4200 towards repair work

INFORMATION & SUPPORT AT THE HUB

- Red Cross
- Lifeline
- Community Recovery

For more information:
Community Recovery Helpline: 1800 173 349
www.qld.gov.au/communitaryrecovery

COMMUNITY RECOVERY HUB

Lions Community Hall
Barmoya Road, The Caves
Open daily: 9.00am to 5.00pm

***Income Test**
Weekly income must be less than:

- individual: \$971 (\$50,489 per year)
- couple: \$1,342 (\$69,804 per year)
- sole parent, one child: \$1,343 (\$69,852 per year)
- couple, one child: \$1,664 (\$86,552 per year)

For each additional child add a further \$322 per week; for each dependent adult add \$371 per week.

 RecoveryQLD  RecoveryQLD  1800 733 111  Lifeline 13 11 14  Queensland Government

Operations – Briefings for local leaders



Operations – Briefings for local leaders



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Coordination



the power of
humanity



Plus many other local organisations



Lynda and John O'Hallo on the deck of their new, but yet to be completed home

An improved outlook for a North Maclean family

Lynda and John O'Hallo joke that their outlook on life has literally improved as a result of last year's flood, but it's been a long and difficult struggle, after they lost everything.

Living on a quiet four-hectare block in North Maclean, the couple, who are in their mid-70s, watched helplessly as their home of more than 27 years was swallowed by flood water.

"We moved here in 1991. We'd seen five floods and the highest had come to within 30 metres of the house in 2012," Lynda said.

"As the water just kept rising we shifted all we could to the carport, but in the end that wasn't high enough—we weren't able to save anything. I can't believe how high that water came up."

When the water receded after five days, an engineer inspected the house and declared it uninhabitable, due to undermined foundations. With all their belongings, including clothes, hooped and of their driveway John and Lynda's outlook was bleak.

Lynda said, "Our ages, we didn't sell, as we only had one acre of usable land. We had previously been refused flood insurance, and we didn't have the money to rebuild." Lynda said.

The O'Hellos were offered social housing, but were reluctant to move. "We struggle to live on the pension as it is—and we couldn't go back to renting."

"Community recovery (Queensland's Department of Communities) did a fantastic job for us and Council sent someone out to help us with seeing what we could possibly do with the small savings we had."

John and Lynda started looking at demountable buildings and, after some negotiation, found a locally made display model in their price range.

Lynda said they went from despair to everything falling into place.

"The stumps were given to us, John is a welder by trade and we had a friend of my son who had a Bobcat and donated his labour. Then we started getting prices on plumbing and power," Lynda said.

"Community recovery got in touch with the Salvos and St Vincent (DePaul) who donated enough to enable us to put in the septic and the electric to make our new home habitable.

"We did some hard work and struggled through it. We added an annex and deck. John only took one day off in three months, working from 7am to 7pm every day."

"They're now planning to put in fruit trees, pumpkins and plant shade trees. It's only in the last couple of months I can say I love it. Now wherever you look is beautiful."

"By moving up the back of the block we've been able to stay where we love. It's a better situation than we had before," Lynda said.

