

# ISAAC REGIONAL COUNCIL

SEVERE STORM EVENT - 20 February 2018

PURE PEOPLE POWER

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# OUR VISION



# THE CALM BEFORE THE STORM



A successful recruitment drive with key IRC staff to operate the LDCC.

Activation of payments for registered & approved LDCC staff (Emergency Services Allowance).

Delivered LDCC training:

- QDMA Inductions
- Guardian Roads
- Guardian Control

Regular seasonal promotion of Get Ready Queensland messaging through Social Media, and local school visits.

Progressive updates ongoing from the TC Debbie Lessons Learned.

# EVENT TIMELINE



## Tuesday 20 February

- 1449hrs severe storm warning for Clermont and Moranbah
- 1816hrs severe storm warning update
- 1903hrs the storm unleashed on Moranbah
- Widespread power outages across Nebo, Moranbah, Dysart and Clermont
- Wind speeds in Moranbah were recorded between 104 and 140 km/h
- Top wind speed recorded during TC Debbie in Moranbah was 100 km/h

## Wednesday 21 February

- 0604hrs LDCC status activated to Stand Up.

# Archer Drive, Moranbah



# Shed pierced through walls of house, Moranbah



# WHAT WE DID WELL

- External agencies were on route prior to LDCC activation.
- Team dynamics and communication were spot on.
- LDCC staff worked well in their set roles and were confident in the Guardian operations module.
- Regular 'round the table' updates occurred each day.
- Whiteboards kept everyone visually informed.
- Improved communications with BHP, Ergon and Telstra.
- The Emergency Management Planning committee were working hard to return facilities to normal.
- Response from neighbouring Councils.



# Moranbah East State Primary School



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Lawrence Street, Moranbah



# ISSUES WE FACED



23 February - Isaac River, May Downs Road

## Guardian:

- Roads Closures
- Minor Technical issues

## Operational:

- Key LDCC staff operational duties impacted their availability.
- Residential generator noise complaints.
- Green waste disposal.

## Business Resilience:

- The 2 local Moranbah medical centres had no back up generation.
- Coles had no back up generation.

# Moranbah Town Square boundary wall (erected in 1971)



# Mills Avenue , Moranbah



# Hoods Lagoon Boardwalk, Clermont



# WHAT WE LEARNT

- Preparedness is not always going to be 100%. We're not always going to get it right.
- Activation of cost codes for cost recovery early.
- Remaining calm is important to the group dynamic.
- Be selective of the staff in the room.
- Constant communication updates are paramount.
- Availability of Agency representatives to be in the LDCC greatly improved communications.





## RECOVERY ACTION PLAN

- Working with local businesses to make connections to assist with business continuity
- Strategic promotion of Get Ready Queensland messaging
- Disaster Dashboard
- Ongoing Community Engagement
- Creating connections in all 17 Isaac communities
- Communications redundancy program in place

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Post event thank you lunch for LDMG and Operational staff

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First sunlight in 3 days

