# DHPW Strategic Plan 2024-28 – strategic plan measures

## **Objective: Secure Queensland's housing foundations**

Increase housing options and harness the potential of the community housing and homelessness sectors to grow and delivery housing that helps people find, secure, and keep a place to call home.

Key performance indicators	Specific measure
Number of social and affordable homes delivered	Number of social and affordable homes delivered
Average wait time for allocation for assistance into government-owned and managed social rental housing	Average wait time to allocation for assistance (months) with government-owned and managed social rental housing for clients in very high or high need (SDS measure)
Proportion of new households assisted into the private rental market	Proportion of total new households assisted to access rental accommodation who moved into the private rental market (SDS measure)
Number of people assisted by specialist homelessness services	Number of people assisted by specialist homelessness services

### **Objective: Unlock potential**

Create future prosperity by unleashing Queensland's procurement power, bolstering the night-life economy, and activating opportunities for young Queenslanders.

Key performance indicators	Specific measure
Percentage of client satisfaction with procurement engagement	Overall client satisfaction regarding provision of engagement activities in the policy development and implementation process (SDS measure)
Percentage of participants who identify as having improved leadership capabilities after attending a youth leadership program	Percentage of participants who identify as having improved leadership capabilities as a result of attending a youth leadership program (SDS measure)
Percentage of QBuild apprenticeship completions	Percentage of successful QBuild apprentice completions within the financial year (SDS measure)



# **Objective: Build Queensland's future**

Boost Queensland's productivity through an effectively regulated construction industry and contribute to a more sustainable, low-emission future.

Key performance indicators	Specific measure
Percentage of government-owned employee housing in an acceptable condition	Percentage of government-owned employee housing with an acceptable facility condition index rating (SDS measure)
Percentage reduction of vehicle emissions of the QFleet fleet year on year	Percentage reduction of vehicle emissions of the QFleet fleet year on year
Percentage of occupied government office accommodation achieving a 5 star or above target rating	Energy performance - percentage of occupied government office accommodation achieving a rating greater than or equal to 5 star under the National Australian Built Environmental Rating System (SDS measure)
Percentage of spend on QBuild customer assets across local small, medium and First Nations businesses.	<ul> <li>Percentage of spend on QBuild's customers' facilities with small and medium enterprises (SME)</li> <li>Percentage of spend on QBuild's customers' facilities with Indigenous Councils and/or businesses</li> </ul>

## **Objective: Strengthen our performance**

Foster a culture of integrity, wellbeing, learning and inclusion where we empower our people to deliver solutions.

Key performance indicators	Specific measure
Working for Queensland survey results (percentage positive):  - Workgroup respect and psychological safety  - Keeping you well: Leadership  - Continuous improvement  - First Nations responses	Working for Queensland survey results (percentage positive):  - Workgroup respect and psychological safety  - Keeping you well: Leadership  - Continuous improvement  - First Nations responses: Survey question – My colleagues actively embed the perspectives of Aboriginal and Torres Strait Islander peoples in their work
Equity and diversity data (percentage of workforce):  - First Nations  - Women in leadership  - People who speak a language other than English at home  - People with disability	Equity and diversity data (percentage of workforce):  - First Nations  - Women in leadership  - People who speak a language other than English at home  - People with disability