

TENANT ADVICE & ADVOCACY SERVICE (QLD) – CONTACT LIST
MANAGED BY QUEENSLAND DEPARTMENT OF HOUSING

Service	Area	Service Office and Mail Address	Phone, Fax and Email	Operating Hours
Far North Queensland				
Access Community Housing Association Tenant Advice and Advocacy Service	Cairns & Surrounds	31 Hannam Street WESTCOURT 4870 PO Box 7381 CAIRNS 4870	Tel: 4031 6733 Fax: 4031 6008 Email: carol.mills@achc.org.au	Monday, Wednesday and Friday 10am – 1pm 2pm – 4pm Tuesday and Thursday 9.30am – 1pm
Tableland Tenancy Advice Service	Atherton and Tableland	53 Mabel Street ATHERTON 4883 PO Box 917 ATHERTON 4883	Tel: 4091 3128 Fax: 4091 4662 Freecall: 1800 652 777 Email: taastbl@bigpond.net.au	Monday to Thursday 9.30am – 12.30pm
Tenants' Union of Queensland – North Queensland Office Provides tenancy advice & advocacy only – does not provide accommodation advice	North Queensland Region (Mackay North)	208 McLeod Street CAIRNS 4870	Tel; 4031 3194 Fax: 4031 3248 Email: nqoffice@tuq.org.au	Tuesday and Thursday 2pm – 5pm

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Service	Area	Service Office and Mail Address	Phone, Fax and Email	Operating Hours
North Queensland				
Townsville Housing Resource Unit	Townsville and Regional Centres	448 Flinders Street TOWNSVILLE 4810 PO Box 2130 TOWNSVILLE 4810	Tel: 4772 5617 Fax: 4721 5107 Email: tass@thru.net.au	Monday to Friday 9am – 5pm
North West Queensland				
Isa Tenant Advice and Advocacy Service	Mt Isa - North West Queensland Region	Old Court House MT ISA 4825 PO BOX 345 MOUNT ISA 4825	Tel: 4743 9659 Fax: 4749 2659 Email: itaas@micda.org.au	Monday to Friday 8am – 4pm
Mackay-Whitsunday				
Tenant Advice - Mackay	Mackay	134 Wood Street MACKAY 4740 PO Box 1324 MACKAY 4740	Tel: 4957 6334 Fax: 4957 6295 Email: hrrsmky@mcs.net.au	Monday to Friday 9am – 5pm
Tenant Advice and Advocacy Service (Queensland) Bowen	Bowen	39 Powell Street BOWEN 4805 PO Box 1155 BOWEN 4805	Tel: 4786 3735 Fax: 4786 4833 Email: bowhouse@tpgi.com.au	Monday to Friday 9am – 12pm

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Mackay-Whitsunday (continued)				
Tenancy and Housing Information Service - Whitsunday Incorporated	Whitsunday Region	Office 1 Whitsunday Professional Centre 3 Island Drive CANNONVALE 4802 PO Box 276 CANNONVALE 4802	Tel: 4946 6449 Fax: 4946 7388 Email: tenancy@bigpond.net.au	Monday to Friday 9am - 1pm
Central Queensland				
Central Queensland Consumers' Association	Rockhampton and Region	121 West Street ROCKHAMPTON 4700 PO Box 812 ROCKHAMPTON 4700	Tel: 4922 7411 Fax: 4922 7411 Email: taarnton@cqnet.com.au	Monday to Friday 8.30am - 12.30pm
Tenant Advice and Advocacy Service (Queensland) - Gladstone	Gladstone and Region	144 Goonoon Street GLADSTONE 4680	Tel: 4976 6360 Fax: 4972 9792 Email: christinah@gladstonecc.qld.gov.au	Monday to Friday 9am – 1pm 2pm – 4pm

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Service	Area	Service Office and Mail Address	Phone, Fax and Email	Operating Hours
South West Queensland				
Tenant Advice and Advocacy Service (Toowoomba)	Toowoomba and surrounds	19A Russell Street TOOWOOMBA 4350 PO Box 594 TOOWOOMBA 4350	Tel: 4616 9707 Fax: 4616 9777 Email: markcl@tascinc.org.au	Monday to Friday 8.30am – 1pm
Roma and District Community Support Association	Roma and District	Cnr Quintin & Bowen Streets ROMA 4455 PO Box 116 ROMA 4455	Tel: 4620 1065 Fax: 4622 1448 Email: redanw@romanc.org	Monday to Friday 8.45am – 5pm
Wide Bay-Burnett				
Fraser Coast Tenant Advice & Advocacy Service (Queensland)	Fraser Coast	1/16 Torquay Road PIALBA 4655 PO Box 5165 TORQUAY 4655	Tel: 4124 1183 Fax: 4124 5367 Email: kimmi@dnet.aunz.com	Monday to Friday 9am – 1pm
Cooloola Community Housing Association	Gympie & South Burnett	22 Nash Street GYMPIE 4570	Tel: 5482 8959 Fax: 5482 8971 Email: cchagym@bigpond.net.au	Monday, Thursday and Friday 9am – 1pm

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Wide Bay-Burnett (continued)				
Bundaberg Housing Services Incorporated	Bundaberg and surrounds	254 Bourbong Street BUNDABERG 4670 PO Box 540 BUNDABERG 4670	Tel: 4153 1239 Fax: 4153 4000 Email: saap@bigpond.net.au	Monday to Friday 9am - 1pm
South East Queensland				
Bayside Tenancy Advice and Advocacy Service Incorporated	Manly, Redlands and Wynnum	Level 1 Wynnum Civic Centre 66 Bay Terrace WYNNUM 4178 PO Box 750 WYNNUM 4178	Tel: 3893 0016 Fax: 3396 2844 Email: baycam@ecn.net.au	Monday to Friday 9am – 2pm
Caravan and Manufactured Home Residents Association of Queensland Incorporated	South East Queensland	Room 3 Level 5 182 Bay Terrace WYNNUM CENTRAL 4178 PO Box 833 WYNNUM 4178	Tel: 3893 0733 Fax: 3893 0126 Freecall: 1800 061 142 Email: camratas@bigpond.net.au	Monday to Thursday 8.30am - 2.30pm

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South East Queensland (continued)				
Northern Suburbs Tenant Advice and Advocacy Service – Albion	Inner Northern Suburbs (Brisbane)	Suite 9 Albion Arcade 281 Sandgate Road ALBION 4010	Tel: 3262 9555 Fax: 3262 9111 Email: nstaas@tenancyadvice.org.au	Monday to Friday 9am to 3pm
Tenant Advice and Advocacy Service – Inner North	Inner Northern Suburbs (Brisbane)	967 Brunswick Street NEW FARM 4005	Tel: 3358 3951 Fax: 3254 0336 Email: taas@newfarmneighbourhood.org	Monday to Friday 9am – 1pm
Tenants Union of Queensland Incorporated Provides tenancy advice & advocacy only – does not provide accommodation advice	Brisbane based	28 Robertson Street FORTITUDE VALLEY 4006	Tel: 3257 1108 Fax: 3257 1135 Freecall: 1800 177 761 Email: mail@tuq.org.au	Monday to Friday 9am – 4pm

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South East Queensland (continued)				
Northern Suburbs Tenant Advice and Advocacy Service – Stafford	Inner Northern Suburbs (Brisbane)	Shop 3 249 Stafford Road STAFFORD 4053 PO Box 1265 STAFFORD CITY 4053	Tel: 3857 8686 Fax: 3857 8776 Email stafford@tenancyadvice.org.au	Monday to Friday 9am – 2.30pm
Brisbane Inner Southside Tenant Advice and Advocacy Service	Inner Southern Suburbs (Brisbane)	4 Norfolk Road SOUTH BRISBANE 4101	Tel: 3844 9814 Fax: 3846 7599 Email: joe.wech@swiftdsl.com.au	Monday to Friday 8am - 5pm Telephone service 8am - 12pm only
Outer Southern Suburbs Tenancy Advice Service	Outer Southern Suburbs (Brisbane)	21 Hanify Street ACACIA RIDGE 4110 PO Box 193 ACACIA RIDGE 4110	Tel: 3277 7583 Fax: 3216 6849 Email: taas@bigpond.net.au	Monday to Thursday 9am – 1pm Friday 9am – 1pm and 2pm – 4pm
Tenant Advice and Advocacy Service (Queensland) Gold Coast - Southport	Gold Coast North	14 George Street SOUTHPORT 4215	Tel: 5591 1102 Fax: 5591 8369 Email: tenant@onthenet.com.au	Monday, Tuesday, Thursday and Friday 9am – 12pm and 2pm – 4pm

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South East Queensland (continued)				
Tenant Advice and Advocacy Service (Queensland) Gold Coast - Palm Beach	Gold Coast South	2/6 Philippine Parade PALM BEACH 4221 PO Box 515 PALM BEACH 4221	Tel: 5598 3230 Fax: 5525 6359 Email: tenancy@onthenet.com.au	Monday, Tuesday, Thursday and Friday 9am – 12pm and 2pm – 4pm
Logan River Valley Tenancy Advice and Advocacy Service	Beaudesert, Logan and North Albert	Shop 1 376 Kingston Road SLACKS CREEK 4127 PO BOX 727 WOODRIDGE 4114	Tel: 3208 8736 Fax: 3808 9416 Email: taas@yfs.org.au	Monday to Friday 9am – 5pm
Near North Tenant Advice and Advocacy Service - Morayfield	Outer Northern Suburbs (Brisbane)	Office 2 4 Gaffield Street MORAYFIELD 4506 PO Box 36 BURPENGARY 4505	Tel: 5428 6011 Fax: 5428 6022 Email: nntaas@tenancyadvice.org.au	Monday to Friday 9am to 3pm

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South East Queensland (continued)				
Sunshine Coast Regional Housing Council Incorporated	Sunshine Coast	15 Sydney Street NAMBOUR 4560 PO Box 324 NAMBOUR 4560	Tel: 5476 0555 or 5451 2900 Fax: 5451 2908 Email: tenantadvice@scrhc.org	Monday, Tuesday, Thursday and Friday 8.30am – 12pm 1pm – 4pm Wednesday By appointment only
Ipswich Tenancy Advocacy Services Incorporated	Ipswich and surrounds	Shop 6 Nolans Plaza Cnr East & Limestone Streets IPSWICH 4305 PO Box 795 IPSWICH 4305	Tel: 3281 5409 Fax: 3281 5933 Email: itasi@bigpond.net.au	Monday to Friday 9am – 5pm